Refund of Fees – Overseas Students (as per O/S Application and Unit Selection Forms)

1. If your Visa application is rejected, semester tuition fees will be refunded in full. Written proof of rejection is required.

2. If written advice of cancellation is received by QSFT at least 28 days before the commencement of the semester, QSFT will refund 100% of the semester's tuition fees.

3. If written cancellation is received by QSFT less than 28 days before the semester commences, the following cancellation fees apply: 27 - 21 days notice = 80% refund, 20 - 14 days notice = 70% refund, 13 - 7 days notice = 50% refund, 6 - 1 days notice = 25% refund. (These percentages relate to the semester's fees).

4. **No refund of fees will be given once the semester has commenced.**

5. Approved refunds of fees will be paid within 28 days of receiving a written claim from the student.

6. The Application Fee, Accommodation Placement Fee, Agent Fee and Late Fee are not refundable.

7. As all fees payable by students are to be in Australian dollars then refunds will be in Australian dollars and made payable to the person who made the payment.

8. This Policy does not negate the right of any overseas student to take action under Australian consumer protection laws.

9. The Grievance / Complaint process does not circumscribe the student’s right to pursue other legal remedies.